ONCE A COMPLAINT IS FILED

Once a complaint is filed, the agency will review it to determine whether it has jurisdiction to investigate the issues you have raised.

In general, the agency will investigate your allegations and attempt to resolve any violations that are found. If a violation is found, and negotiations are unsuccessful, enforcement measures may be instituted.

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LOUISIANA DEPARTMENT OF TRANSPORTATION & DEVELOPMENT

LOUISIANA DEPARTMENT OF TRANSPORTATION AND DEVELOPMENT

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YOUR RIGHTS UNDER TITLE VI

CIVIL RIGHTS ACT OF 1964

LOUISIANA DEPARTMENT OF TRANSPORTATION AND DEVELOPMENT

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WHAT IS TITLE VI?

Title VI of the Civil Rights Act of 1964 is the Federal law that protects individuals from discrimination on the basis of their race, color, or national origin in programs that receive Federal financial assistance. There are approximately 30 Federal agencies that provide Federal financial assistance in the form of funds, training, technical and other assistance to state and local governments, and non-profit and private organizations. Most federally assisted programs address such areas as:

- Elementary, secondary, and higher education
- Health care, social services, and public welfare
- Public transportation
- Parks and recreation
- Natural resources and the environment
- Employment and job training
- Housing and community development, law enforcement, and the administration of justice
- Agriculture and nutrition

PROHIBITED DISCRIMINATION UNDER TITLE VI

Many forms of illegal discrimination exist. This can limit the opportunity of minorities to gain equal access to services and programs. Federally assisted programs cannot, on the basis of race, color, or national origin, either directly or through contractual means:

- Deny program services, aid, or benefits;
- Provide a different service, aid, or benefit, or provide them in a manner different than they are provided to others; or
- Segregate or separately treat individuals in any manner related to the receipt of any service, aid, or benefit.

FILING A TITLE VI COMPLAINT

All agencies that provide Federal financial assistance are responsible for investigating complaints of discrimination on the basis of race, color, or national origin in the use of its funds. If you believe that you or others have been discriminated against, you are entitled to file a complaint with the Federal agency that provides funds for the program where the discrimination is occurring. A written and signed complaint should be filed with the appropriate Federal agency, generally within 180 days of the date of the alleged discrimination. It should describe:

- Your name, address, and telephone number. Your complaint must be signed. If you are filing on behalf of another person, your name, address, telephone number, and your relation to that person should be noted. (For example: friend, mother, attorney, etc.)
- The name and address of the agency, institution, or department you believe discriminated against you.
- How, why, and when you believe you were discriminated against. Include as much background information as possible about the alleged acts of discrimination. Include names of individuals whom you allege discriminated against you, if you know them.
- The names of any persons, if known, that the investigating agency could contact for additional information to support or clarify your allegations