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LOUISIANA FLOODPLAIN MANAGEMENT

FACTSHEET

JUNE 11

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Pam Lightfoot , LADOTD, presenting Bonnie Anderson her Certificate of Appreciation

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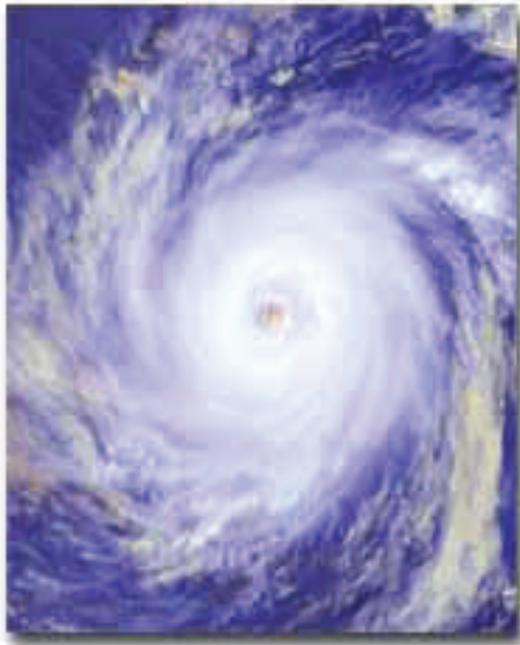
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Bonnie Anderson, CFM, City of Carencro
&

Larry Fordham, Joe Sloan, CFM of the FEMA, LA Recovery Office

were each presented the “Certificate of Appreciation” at the 28th Annual LFMA Conference. This certificate, presented by the Louisiana Department of Transportation & Development, is given to a person with outstanding qualities in the field of floodplain management. We thank them for their dedication and service to the citizens of Louisiana.



2011 HURRICANE NAMES

ARLENE	BRET	CINDY
DON	EMILY	FRANKLIN
GERT	HARVEY	IRENE
JOSE	KATIA	LEE
MARIA	NATE	OPHELIA
PHILIPPE	RINA	SEAN
TAMMY	VINCE	WHITNEY

NATIONAL HURRICANE CENTER

Experience shows that the use of short, distinctive given names in written ,as well as spoken ,communications is quicker and less subject to error than the older more cumbersome latitude-longitude identification methods. These advantages are especially important in exchanging detailed storm information between hundreds of widely scattered stations, coastal bases, and ships at sea.

Since 1953, Atlantic tropical storms have been named from lists originated by the National Hurricane Center. They are now maintained and updated by an international committee of the [World Meteorological Organization](#). The original name lists featured only women's names. In 1979, men's names were introduced and they alternate with the women's names. Six lists are used in rotation. Thus, the 2009 list will be used again in 2015. The only time that there is a change in the list is if a storm is so deadly or costly that the future use of its name on a different storm would be inappropriate for reasons of sensitivity. If that occurs, then at an annual meeting by the WMO committee (called primarily to discuss many other issues) the offending name is stricken from the list and another name is selected to replace it.

The lists are re-cycled every six years, i.e., the 2011 list will be used again in 2017. Several names have been changed since the lists were created.

In the event that more than 21 named tropical cyclones occur in the Atlantic basin in a season, additional storms will take names from the [Greek alphabet](#): Alpha, Beta, Gamma, Delta, and so on. If a storm forms in the off-season, it will take the next name in the list based on the current calendar date. For example, if a tropical cyclone formed on December 28th, it would take the name from the previous season's list of names. If a storm formed in February, it would be named from the subsequent season's list of names.

Copied from the National Weather Service Website



NFIP/CRS UPDATE

January—April 2011

Communities make good use of CRS Users Groups

A CRS users group is an informal organization of people interested in and working with the Community Rating System. The group usually consists of people from the same metropolitan area, but it could be a multi-county or state-wide entity. Getting together periodically and sharing information and experience through a users group makes participating in the CRS easier and more fun.

What do users groups do?

They meet and talk and share good ideas. Every CRS users group has its own personality—reflecting the needs, interests, schedules, and experiences of its members. Meeting sites can be rotated among the member communities—brown-bag lunches are popular formats. Sometimes the groups arrange a presentation through their ISO/CRS Specialist. Sometimes one or more members talks about how their community has carried out a CRS-credited activity. When possible, the area's ISO/CRS Specialist attends and sometimes he or she can bring in a national expert on a CRS activity—a CRS technical reviewer or someone else. Some users groups help develop and coordinate activities that result in CRS credit for their communities, such as a county-wide public information strategy [see box on next page]. Sometimes staff or officials from non-CRS communities come to the users group meetings, to learn more about the CRS and hear about the benefits of joining.

Who starts users groups?

Anybody who is interested. Some have been started by state offices and some by state floodplain management associations. Several are the handiwork of local CRS Coordinators who wanted to learn how their neighbors implemented an activity or who wanted to share some lessons that they have learned themselves.

Can consultants join a users group?

Why not? Often consultants work for several communities and can disseminate the information learned at a meeting to their clients.

How are CRS users groups organized?

There is no required organization. CRS committees of state floodplain management associations are organized according to their association by-laws. Other users groups have volunteer leaders who organize the meetings and volunteer secretaries who take notes. There's no requirement that minutes be maintained, but some groups have found them helpful in informing members who could not make it to a meeting.

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What users groups are there now?

There are county-wide users groups in Palm Beach, Broward, Miami-Dade, and Pinellas counties, Florida. There is a three-county group along the Mississippi coast called the Coastal Hazards Outreach Strategy Team (C-HOST) [see box], and a group for the Houston-Galveston area called the Flood Awareness Strategy Team (FAST). A Dallas metropolitan area group has just formed. The state floodplain management associations for Illinois, Colorado, and California have created CRS Committees that act as state-wide users groups.

If your community is interested in starting a CRS users group, or you would like to talk to someone who already has one, contact your ISO/CRS Specialist.

CRS Communities come together on the Gulf Coast

Al W. Goodman, Jr., CFM
*ASFPM Liaison to the
Community Rating System Task Force*

All too often communities find themselves seemingly alone in that land of bewilderments commonly known as the Community Rating System. But take solace! A relatively new initiative is being embraced by CRS communities throughout the United States. It is the CRS “users group” and is supported by FEMA Headquarters, Regional Offices, the CRS Task Force, and Insurance Services Office.

As one example, in March 2008, a regional CRS outreach team was created by 11 communities along the Mississippi Gulf Coast that participate in the CRS. They called themselves the “Coastal Hazard Outreach Strategy Team” or C-HOST. The C-HOST’s goal was to “bring together local government officials, community stakeholders from the general public, private businesses and major employers in order to capitalize on what is being done, coordinate messages, and develop new projects to fill any identified gaps left by existing programs” <http://chost.stormsmart.org>. C-HOST has both accomplished this goal AND received 100 CRS credit points for each member community under Activity 330’s OPS element—outreach projects pursuant to a public information program strategy.

The rest of Mississippi’s CRS communities have taken notice and the North Mississippi *EMERGE* (Educating Mississippians in Emergency Readiness through Group Effort) is currently forming, while the formation of a third group consisting of central Mississippi communities is pending. As noted in the cover article, several other states also have user groups. In addition, several Chapters of the Association of State Floodplain Managers have CRS Committees, which assist in some of the functions of the user group, but provide other venues and training as well.

When you consider the inequity between the time and resources expended on fire prevention (codes, insurance, education, equipment, employees) and that spent on flood mitigation, you have to scratch your head. After all, a structural fire has a 9% chance of occurring and a flood has a 26% chance of occurring over a 30-year period. Any opportunity to bring that focus into a suitable balance should be embraced. CRS user groups give us a big push towards that shift.

The Louisiana Floodplain Management Association will conduct its annual Spring workshop during July 2011 in Monroe, LA

For details as they become available, check the LFMA website at www.lfma.org

The release of the latest version of the National Flood Mitigation Data Collection Tool (NFMDCT), also known as the National Tool or NT, Version 3.10, and the companion Users Manual (FEMA 497) *April 2011*, are now available on the internet at;

http://www.fema.gov/plan/prevent/floodplain/data_tool.shtm



Lecompte, LA located in Rapides Parish, is known as the Pie Capitol



The *Managing Floodplain Development through the National Flood Insurance Program (273)* class was field deployed to Shreveport, LA the week of March 28, 2011. FEMA Region VI instructors were David Hiegel, CFM, Jaye Hendricks, CFM, and Tammy Hansen, CFM. The students in attendance were Dorothy Beard, Kim Bonner, Nash Bono, Kim Boudreaux, Brian Corcoran, Laurie Cormier, Scott Devaney, Lanette Fontenot, James Freeland, Christina Hardwick, Lee Hebert, Tammy Luke, Jessica Magill, Terry Magnon, Christopher McBride, William McShan, Deborah Moore, Dan Morgan, Denise Mose, Steve Quaid, Kay Smith, Carl Thompson, Michael Tramel, Larry Walters, Jennifer Woods.



David Hiegel and Pam Lightfoot playing the *NFIP Jeopardy Game* during class.



Jeopardy winners from left to right are Lanette Fontenot, Laurie Cormier, Jessica Magill and Denise Mose



Public Works, Hurricane Flood Protection & Intermodal Transportation
Federal Programs – **FLOODPLAIN MANAGEMENT**

As the State Coordination Office between the DHS/FEMA Regional Office and the communities of Louisiana that belong to the National Flood Insurance Program [NFIP], it is our job to provide any guidance or assistance needed to our Louisiana communities in order to assure the NFIP regulations are carried out and violations prevented.

In order to better serve you, please take a moment to tell us how we're doing and how we could improve. Thank you,

Cindy O'Neal, CFM – Pam Lightfoot, CFM – Susan Veillon, CFM

CUSTOMER SERVICE SURVEY

Have you had contact with our office within the last 6 months? YES NO
if yes, please check one: Email Phone Meeting

(please circle a number)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Staff was friendly and courteous	5	4	3	2	1
I was treated with respect	5	4	3	2	1
Staff was knowledgeable	5	4	3	2	1
My questions & concerns were addressed in a timely manner	5	4	3	2	1
The staff provided me with useful information	5	4	3	2	1
I had an overall positive experience dealing with the staff of Floodplain Management	5	4	3	2	1

How could we improve our services?

PLEASE MAIL completed survey to:
LADOTD
Floodplain Management
8900 Jimmy Wedell Dr.
Baton Rouge, LA 70807



Our goal is flood loss reduction . . .

If you or someone you know would like to receive future copies of this newsletter please contact our office:

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