



FACTSHEET

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“Certificate of Appreciation”

Kerwin Woodard, CFM, Lafayette Consolidated Government, Floodplain Administrator & Larry Walters, CFM, Louisiana Institute for Building Technology and Safety (IBTS) were each presented the “Certificate of Appreciation” at the 31st Annual LFMA Conference. This certificate, presented by the Louisiana Department of Transportation & Development, is given to a person with outstanding qualities in the field of floodplain management. We thank them for their dedication and service to the citizens of Louisiana.

The FEMA course (273) Managing Floodplain Development through the National Flood Insurance Program was field deployed to Mandeville, LA on March 24 - 27, 2014. A big thanks to Chris Brown and Lori Spranley for securing the venue for the class.



The FEMA Region VI instructors were Jaye Hendricks, David Hiegel and Shona Gibson (not pictured). The attendees were (in alphabetic order): Byron Brooks, Larry Broussard, Jessica Cornay, Ryan Donadieu, Shannon Dupont, Natalia Gustafson, Danielle Honor, Greg Lemoine, Mark Lavergne, Tammy Lucas, Eric Lundin, Cindy Mallet, Jason Manning, Leroy Manning, Rickey Patterson, Mack Ray, Marlon Richardson, Kimberly Ryals, Tom Schwartz and Tom Scott.

Here are a few highlights from the 2014 Annual Louisiana Floodplain Management Conference held on April 30 - May 2 in Lake Charles, LA.



Monica Farris, PhD, CFM, with UNO CHART addressed flooding through Repetitive Loss Area Analyses

Speakers



Alex Guillory, P.E., CFM with Fenstermaker Engineering Firm spoke about the Calcasieu Parish Stormwater Master Plan.

Thursday Night social at Touloulou's at the L' Auberge Resort and Casino



2014 Atlantic Hurricane Names

Arthur

Hanna

Omar

Bertha

Isaias

Paulette

Cristobal

Josephine

Rene

Dolly

Kyle

Sally

Edouard

Laura

Teddy

Fay

Marco

Vicky

Gonzalo

Nana

Wilfred

*Please join us in welcoming Jennifer
(Jenn) Deglandon to our DOTD
Floodplain Management staff.*



CRS Corner

The Online Scoop

Don't forget to check www.CRSresources.org for frequently updated CRS information. New items are always being added. The intent is to have posted at this site all the references that are listed in the **2013 CRS Coordinator's Manual**. Most of them are posted now, but some, especially the auxiliary publications, have not yet been finalized. CRS Technical Reviewers and other experts often need several months of feedback from communities before they are able to formulate reliable guidelines and good examples for other communities to use. Rest assure that the pertinent documents are being posted as soon as they are available. If you note something that is missing—and ought to be there—please notify your ISO/CRS Specialist or email NFIPCRS@iso.com, and we will remedy the situation as soon as possible. Among the recent additions to the website are

- **State Profiles**—an updated summary of NFIP- and CRS-related information for the communities in each state, including policies in force, CRS premium discounts, and CRS credit points for each element. www.CRSresources.org/200-2.
- **State Uniform Minimum Credit Summaries**—an updated state-by-state list of the CRS credits available to communities in that state (Uniform Minimum Credit, or UMC) for certain state laws, regulations, and standards that support floodplain management and have proven effective in reducing flood damage. www.CRSresources.org/200-2.
- The last issue of the **NFIP/CRS Update** newsletter, in case you missed it (April/May 2014). www.CRSresources.org/100-2.
- Fixes to reported technological problems in the **CRS Community Self Assessment** (Section 240) are underway.
- The new **Training & Videos** tab at www.CRSresources.org/training lists all CRS webinars scheduled to date, along with registration information, and other activities designed to improve individual and community capability in improving floodplain management programs and working within the CRS.
- The new **Training & Videos** tab has two videos, “Pocket Guide to the CRS” (5minutes) and “Overview of the CRS” (9 minutes). “Pocket Guide” describes CRS goals, procedures, and the costs and benefits to a community of joining the CRS. “Overview” is an expanded introduction, giving a bit more detail about each component.

Taken from NFIP/CRS Update February 2014 & April/May 2014

Save the Date

The Louisiana Floodplain Management Association (LFMA) is conducting its Spring/Summer Workshop on **June 27, 2014 in Carencro, LA at the Carencro Community Center located at 5115 N. University Ave. from 8:00 am until 11:30 am.** The topic of the workshop will be **Understanding Flood Insurance**. Rooms have been blocked at the Ramada Conference Center (formally the Holiday Inn Holidome) for the night of the 26th. Below is the hotel information.

Ramada Lafayette Conference Center

2032 NE Evangeline Thruway

Lafayette, LA 70501

Reservations: (337) 233-6815 or 1-800-942-4868

Block Name: LFMA– LA Floodplain Management Association

Room Rate 82.00 plus tax * must hold with credit card

Block on hold until June 5, 2014

Guest speakers will include personnel from FEMA, LADOTD and GOHSEP. The LSU Ag Center will be on site to offer individual assistance to look up addresses to discern the flood zone status (present and/or proposed).

The registration form and agenda will be posted on the LFMA website, www.lfma.org, as it becomes available.

ATTENTION !!! ATTENTION !!!

The State office of the National Flood Insurance Program is anticipating hosting a field deployed Community Rating System (CRS) class if we have enough interested participants. If you are interested in attending, and have not taken the CRS class taught from the new 2013 CRS Manual, please contact Pam Lightfoot at 225-379-3005 or pam.lightfoot@la.gov to reserve your spot.



FLOODPLAIN MANAGEMENT

As the State Coordination Office between the DHS/FEMA Regional Office and the communities of Louisiana that belong to the National Flood Insurance Program [NFIP], it is our job to provide any guidance or assistance needed to our Louisiana communities in order to assure the NFIP regulations are carried out and violations prevented. In order to better serve you, please take a moment to tell us how we're doing and how we could improve. Thank you,

Cindy O'Neal, CFM – Pam Lightfoot, CFM – Susan Veillon, CFM, - Jennifer Deglandon

CUSTOMER SERVICE SURVEY

Have you had contact with our office within the last 6 months? YES NO

if yes, please check one: Email Phone Meeting

(please circle a number)

| | | Strongly | | | Strongly |
|---|--------------|-----------------|----------------|-----------------|-----------------|
| | Agree | Agree | Neutral | Disagree | Disagree |
| Staff was friendly and courteous | 5 | 4 | 3 | 2 | 1 |
| I was treated with respect | 5 | 4 | 3 | 2 | 1 |
| Staff was knowledgeable | 5 | 4 | 3 | 2 | 1 |
| My questions & concerns were addressed in a timely manner | 5 | 4 | 3 | 2 | 1 |
| The staff provided me with useful information | 5 | 4 | 3 | 2 | 1 |
| I had an overall positive experience dealing with the staff of Floodplain Management | 5 | 4 | 3 | 2 | 1 |

How could we improve our services?

PLEASE MAIL completed survey to:

LADOTD Floodplain Management - Section 64

P.O. Box 94245

Baton Rouge, LA 70804



Our goal is flood loss reduction . . .

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If you or someone you know would like to receive future copies of this newsletter please contact our office:

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